

PEOPLE SITTING IN FILES TOO LONG OR OVERNIGHT?

Ignite's Session Manager application allows lenders and admins to control both how long users can idly occupy files and what time users are working on files.

The application provides a dual set of controls; one to programmatically warn and exit users from loan files after a pre-set number of minutes (e.g. 60 minutes) and the other to programmatically log users out of Encompass at a pre-set time of the day (e.g. 10pm). It's time to improve upon overall user experience, productivity reports, overtime restrictions, locked/occupied files, system updates, and IT applications.



HIGHLIGHTS INCLUDE:

- The timer setting is based on the users PC rather than a defined time-zone
- The user will be provided a warning (e.g. 5 minutes prior to the application running with text asking them if they are still working on the file and reminding them to save any work)
- Admin UI to control and configure all settings
- Settings are saved on a user basis so particular users can be excluded from the programs if necessary
- Files will not be autosaved to protect data integrity
- Allows lenders to proactively protect against users who 'sit' in files for long periods of time, overnight or over a weekend
- Allows lenders to protect against employees working after hours



For more information, or to schedule a demo contact:

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